

CHILDREN AND FAMILIES OVERVIEW AND SCRUTINY PANEL 14 AUGUST 2017

FAMILY FRONT DOOR

Summary

1. The Assistant Director - Safeguarding Services (Children's Social Care) has been invited to the meeting to provide Members with a presentation on the Family Front Door (FFD). Members are invited to consider and comment on the information provided.

Background

2. The Family Front Door is the single way for members of the public or professionals to report a concern about a child or young person, or request additional help for a family.
3. Launched in July 2016, the FFD brings together functions that were previously provided by the Children's Social Care Access Centre, Early Help Hub and partner services such as Police and Health. The Family Front Door identifies and makes decisions around the levels of need for children and young people to ensure that we provide the right services and intervention to meet their needs at the right time. The Family Front Door aims to assess enquiries coming through to Children's Services in a timely way with partner agencies and provide information and advice to professionals, parents and carers and young people.

Purpose of the Meeting

4. The Children and Families Overview and Scrutiny Panel is asked to:
 - Consider and comment on the presentation on the Family Front Door;
 - Determine whether it would wish to carry out any further scrutiny, and
 - Agree whether it would wish to make any comments to the Cabinet Member with Responsibility for Children and Families.

Contact Points

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Specific Contact Points for this report

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Background Papers

In the opinion of the proper officer (in this case the Director of Children, Families and Communities) there are no background papers relating to the subject matter of this report.

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